

## **ROLE 4: ENCOURAGE OR ASSIST MANAGEMENT**

***Practice 4b. Assist management:*** Assist management in designing, improving, or maintaining performance management systems, or build the capacity of management to do so.

**Saskatchewan Provincial Auditor** ([www.auditor.sk.ca](http://www.auditor.sk.ca)): In 1996 and 1999 the Provincial Auditor's Office worked with a team that helped the regional health authorities (RHAs) of Saskatchewan develop program performance indicators. The Provincial Auditor's representative was the most senior person on these two projects, but was not involved in the fieldwork. One RHA asked the Provincial Auditor to help them prepare a performance report using the U.S. Government Accounting Standards Board's Services Efforts and Accomplishments reporting model. Another RHA asked the Provincial Auditor to work with them to establish performance measures for their Geriatric Program.

The Provincial Auditor's Office will continue to encourage good public reporting by the government, as detailed in the Provincial Auditor's strategic business and financial plan. Specifically the Auditor's Office plans to:

- Share best practices with the primary authors of agency performance reports including Deputy Ministers and communication staff;
- Discuss best practices annually with supervising agencies responsible for guidance on performance reports including Finance, the Crown Investments Corporation, Executive Council, and Health;
- Encourage government agencies to develop the capacity to collect and analyze reliable performance information.

The Provincial Auditor's Office is currently assessing the progress of government departments in implementing managing for results by having the departments complete a self-assessment tool developed by the Auditor General of Canada. The Provincial Auditor plans to report the results of departments' self-assessments in a report to the Legislative Assembly in 2004.