

Auditor Roles in Government Performance Measurement Project

Criteria for Assessing Relevance and Reliability of Performance Information

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Sample Criteria for Assessing the Relevance of Performance Measures

The measures for a program, service, or agency should be:

- **Aligned:**
 - Linked to mission, goals, and objectives.
- **Complete:**
 - Include essential aspects of performance.
- **Useful:**
 - Timely
 - Understandable
 - Comparable,
 - Responsive to change
 - Meet the broad needs of users.

Sample Criteria for Assessing the RELIABILITY of Performance Measures and Data

Each measure and its data should be:

- **Accurate:**
 - Computed correctly
 - Neither overstated nor understated
 - Appropriately precise.
- **Valid:**
 - Corresponds to the phenomena reported
 - Correctly defined
 - Data and calculation comply with the definition of the measure
 - Data are unbiased.
- **Consistent:**
 - Consistent with previous reporting periods
 - Controlled by adequate systems.